



## Stone's Office Equipment Honored by Sharp as a Platinum Level Service Dealer

**July 1, 2020** - Richmond, VA—Stone's Office Equipment, a leading technology solution provider and the largest Virginia based Sharp dealer, with offices in Richmond and Fredericksburg, was among the 60 dealerships who earned this distinction as a Platinum Level Service Dealer.

"For 50 years, Stone's has set goals and plans on how we can improve our service to our customers, including how to differentiate ourselves in a market where there are many choices. We constantly focus on improving our processes and leveraging technology to improve." Said Mike Berry, Vice President.

"Our mission is to make our customer's lives easier and businesses better, all while being a trusted advisor. We're very proud and honored of this award because it showcases the work we've put in behind the scenes, and it validates that Sharp approves and recognizes that work." Said Sam Stone, President.

Sharp awards Platinum Level Service status to outstanding dealers that have exceeded performance benchmarks and implemented best practices during the past year.

"The Platinum Level Service award recognizes Sharp dealers, such as Stone's Office Equipment, that demonstrate exceptional customer service and support and the highest level of achievement in critical areas of service delivery," said Greg Gumpright, Director, Services, Sharp Imaging and Information Company of America. "The award is a symbol of meeting Sharp's highest standards which recognizes Stone's for meeting and exceeding performance benchmarks and not only implementing but embracing industry best practices."

## **About Sharp Imaging and Information Company**

Sharp Imaging and Information Company of America, a division of Sharp Electronics Corporation, markets Sharp's business products, including its new Synappx™ family of collaboration applications that help address the workforce's increased expectation of secure accessibility, ease of use and mobility; its full line of multifunction printers (MFP); and professional display products, including the award-winning AQUOS BOARD® interactive display system.

For more information on Sharp's business products, contact Stone's Office Equipment, www.stonesoffice.com, email info@stonesoffice.com or call 1-800-228-0997.